PSI BRIDGE

Put the power of Online Proctoring at your fingertips

The superior multi-modal online proctoring experience

Ensure Privacy

When we set out to design a new live proctoring solution, we were determined that the proctor would have no need to control the candidate's computer via remote access. **Lock-down browser capability** ensures candidate privacy and limits liability for your organization.

Design Intelligent Responses

PSI Bridge allows organizations to create their own business rules and **establish candidate behavior standards** for their exams. You determine the desired handling of each type of incident or violation. By establishing a specific set of rules and standards, proctors can easily identify and address the behaviors that are truly important to your organization.
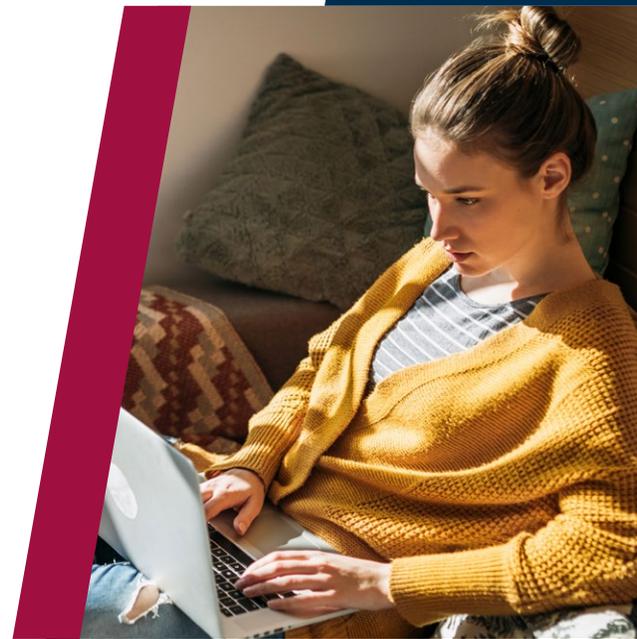
Intelligent incident handling combines the sharp eyes of our certified proctors with smart technology to help direct the responses to potential violations. Proctors do not have to remember every custom rule, instead every incident that is a potential violation is flagged and the technology drives corrective action, where needed. This allows PSI proctors to fully engage in monitoring potential violations and leads to fewer interruptions for testing candidates.

✓ Customizable test security
✓ Lock-down browser capability
✓ Leading ID authentication
✓ Robust reporting and analytics

✓ Intuitive scheduling
✓ Convenient check-in
✓ Experienced live proctors
✓ Candidate satisfaction assurance

Maintain Consistency

PSI Bridge™ provides **seamless systems integration** and reporting tools regardless of the proctoring modality. Whether taking record-and-review or live proctored exams, candidates will go through a **consistent ID verification and check-in** process online.

Convenient Check-In

ID Authentication

Candidates present a valid, government-issued photo ID for verification. They will also capture a digital photo of themselves and scan the testing environment with their web camera.

Check-In Options

Flexible options include **Live Check-In**, where a candidate completes the verification process and it is reviewed by a proctor prior to the exam being released, and **Deferred Check-In**, where the candidate's self-check-in steps are reviewed within 10-15 minutes of the candidate beginning their examination.

Live Online Proctoring

During exam administration, communication between the proctor and the candidate occurs via chat. The proctor can see and hear the candidate, but the candidate cannot see or hear the proctor.

Proctors will focus on the exam policies set by the organization and the detection of suspicious candidate behavior. PSI proctors use built-in automation and incident flagging to ensure consistent actions and results across the proctoring staff.

Technology Requirements

Candidates receive a confirmation email with access to PSI's compatibility check tool to verify that they have the appropriate hardware and software to complete their exam.

- **Operating System** Windows 7 and above, 32bit (x86) and 64bit (x64)
- **Web Browser** Google Chrome
- **Webcam** Minimum VGA 640 X 480 resolution
- **Microphone** Built-in or external enabled
- **Speed** Minimum 400 kb/s download and upload
- **Hardware** 2GB RAM memory, 1 GB free disk space
- **Resolution** 1368 X 768 minimum